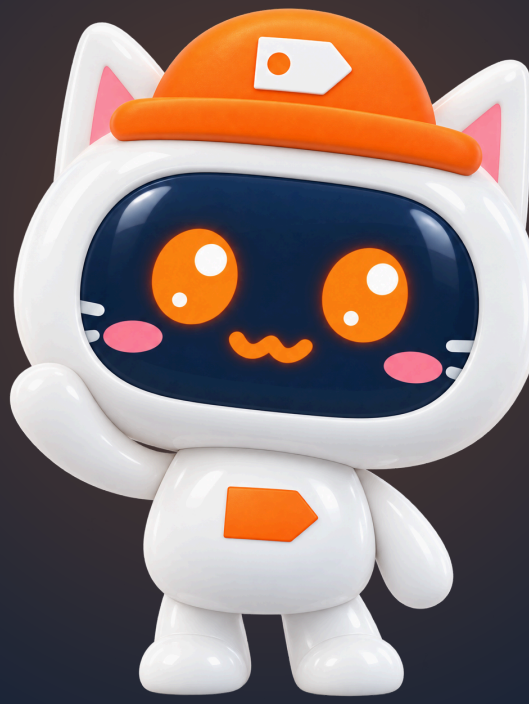
Service Buddy

AI SOLUTIONS FOR RETAIL

Ready-made AI solutions for retail, at your service.



Two solutions for your customers. Six for your business. One platform, in your customers' languages, on your own data.

THE EIGHT SOLUTIONS

FOR YOUR CUSTOMERS Consumer-facing assistants on your website, app and chat.

Shopping & Discovery

Turn browsers into buyers with a personal shopper in every language.

e.g. **Personal Shopper · Shop the Look · Gift Finder**

Customer Care & Service

Answer orders, returns and policy questions 24/7, and hand over to a person when it matters.

e.g. **Order Status · Store Locator · Multilingual Care**

FOR YOUR BUSINESS Enterprise and back-office copilots for every retail team.

Merchandising & Pricing

Range, price and promote with answers from your own sales and stock data.

e.g. **Merchandising Copilot · Best & Worst Sellers · Markdown Advisor**

Supply Chain & Fulfilment

Keep the right stock in the right place, from supplier to doorstep.

e.g. **Stock-out Sentinel · Auto-replenishment Engine · Overstock Resolver**

Store & Service Operations

Give store and service teams a copilot for every shift.

e.g. **Store Staff Copilot · Store Picking Assistant**

Marketing & Customer Insight

Know your customers and reach them with campaigns that land.

e.g. **Campaign Copywriter · Segment Builder · Shopper Mission Classifier**

Finance, Risk & Compliance

Protect margin and stay compliant, with every number traceable.

e.g. **Daily Trading Summary · Refund Fraud Detector**

Strategy & Growth

Board-ready insight and growth planning for leadership.

e.g. **Board Meeting Prep · Peak Trading War Room · Mega Sale Event Planner**

One platform behind every solution

Your branded assistant

On your website with one line of code, a shareable link or your app, in your colours and tone.

Live human handover

Shoppers ask for a person at any time; your team picks up with the full conversation.

Your customers' languages

Arabic right-to-left, Chinese, Hindi, Thai, Vietnamese, French, Spanish and more.

Connect any data

Upload files or use the API; mapped automatically to a retail data model, with a quality report.

REST API

Use every agent from your apps, CRM or contact centre, with streaming answers.

Compliance reports

Audit trail, access review, record of processing and AI register, as branded PDFs.

HOW IT WORKS

Live in days, not months

1. **Choose your solution**
   Start with the outcome that matters most.
2. **Connect your data**
   Products, stores, orders, stock and policies, mapped automatically.
3. **Go live**
   On your website, in your team console and through the API.

BUILT TO BE TRUSTED

Safe in front of customers

- Your rules decide refunds, prices and eligibility.
- Shoppers can always reach a person.
- Your data stays in your own isolated workspace.
- Audit and compliance reports for your CISO and DPO.



NEXT STEP

See your solution working on your own catalogue

Book a demo →

30-minute walkthrough · servicebuddy.com/demo

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